



Arizona State Board of Pharmacy
1700 W. Washington, Suite 250
Telephone (602) 771-2727 Fax (602) 771-2749
www.azpharmacy.gov

**NOTICE & AGENDA FOR MEETING
OF THE ARIZONA STATE BOARD OF PHARMACY'S
CONSUMER COMPLAINT REVIEW COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy's Consumer Complaint Review Committee (Committee) and to the general public that the Committee will hold a regular meeting open to the public on:

**March 11, 2010 beginning at 1:00 P.M.
Arizona State Board of Pharmacy Office
1700 W. Washington, 2nd Floor Board Office/Conference Room
Phoenix, AZ 85007**

One or more of the members of the Committee may participate in the meeting by telephonic communications.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or its Committees from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may, when necessary, hold an executive session for the purposes of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3). The executive session will be held immediately after the vote and will not be open to the public.

The Committee Chair reserves the right to change the order of items on the agenda, except for matters set for a specific time.

The Agenda for the meeting is as follows:

OPEN SESSION

1. **Call to Order**
2. **Declaration of Conflicts of Interest**

EXECUTIVE SESSION

Pursuant to A.R.S. § 38-431.03(A)(2) and (3), the Committee, upon a majority vote of a quorum of the members, will go into Executive Session on the following items: to discuss, consider and receive records, information and/or testimony required by A.R.S. § 32-1940 to be kept confidential; and to obtain legal advice. All meeting attendees will be required to leave the meeting room during Executive Session. Any Committee vote will follow in Open Session.

3. **Review and Discussion of the Following Open Complaint/Investigation Files:**
(See Schedule "A" – a detailed listing of complaints is posted with the agenda in the Board office)

OPEN SESSION

4. **Legal Action** - Committee may take action on any of the matters discussed in Executive Session. The action may include instructions to investigators or legal counsel or recommendations to the Board.
5. **Call to the Public**
The Committee may make an open call to the public during the meeting, subject to reasonable time, place, and manner restrictions, to allow individuals to address the Committee on any issue within its jurisdiction. Pursuant to A.R.S. § 38-431.91 (G), members of the Committee are not allowed to discuss or take legal action on matters raised during an open call to the public unless the matters are properly noticed for discussion and legal action. However, the Committee may ask staff to review a matter or may ask that a matter be placed on a future agenda.
5. **Adjournment**

Arizona State Board of Pharmacy- Consumer Complaint Review Committee
March 11, 2010
 Arizona State Board of Pharmacy Office
 1700 W. Washington, Second Floor Board Office/Conference Room
 Phoenix, AZ 85007

SCHEDULE "A"

COMPLAINT REVIEW - LIST OF COMPLAINTS BEING REVIEWED

Complaint Number	Respondent
3746	Marilyn Colick -- Pharmacist Benjamin Neff -- Pharmacy Technician
3747	Express Scripts -- Permit Holder
3748	Express Scripts -- Permit Holder
3749	Humana RightSource Mail Order Pharmacy -- Permit Holder
3750	Justin Rhoads -- Pharmacist
3751	Lori Allen -- Pharmacist
3752	Humana RightSource Mail Order Pharmacy -- Permit Holder
3753	Jerome Bono -- Pharmacist
3754	Incident A Jason Dykstra -- Verification Pharmacist Maren Olsen -- Consultation Pharmacist Karla Werckmann -- Pharmacy Technician Incident B Maren Olsen -- Pharmacist Tiffany Andrada -- Pharmacy Technician
3755	Allison Joliet -- Pharmacy Technician
3756	Charles Farber -- Pharmacist
3757	Section 1a Scott Roberts -- Pharmacist and Pharmacist in Charge Section 1b Jayaram Kilaru -- Pharmacist Section 1c Arizona State Hospital Pharmacy -- Permit Holder Section 1d Scott Roberts -- Pharmacist in Charge Section 1e Arizona State Hospital Pharmacy -- Permit Holder Section 1f Scott Roberts -- Pharmacist in Charge Section 2 Scott Roberts -- Pharmacist in Charge Section 3 Scott Roberts -- Pharmacist in Charge Section 4 Scott Roberts -- Pharmacist in Charge Section 5 Scott Roberts -- Pharmacist in Charge Lorraine Granau - Pharmacist

Complaint Number	Respondent
3759	Daniel Hoffman - Pharmacist Fanniscia June – Pharmacy Technician
3760	Daniel Hoffman – Pharmacist- Component Verification Pharmacist on both affected batches Vicki Graves – Pharmacist – Final Verification Pharmacist on both batches Fanniscia June – Pharmacy Technician
3763	Eric Best – Pharmacist
3768	Karen Lieb – Pharmacist
3769	Jeffrey McKinney – Pharmacy Technician
3770	Greg Cluff – Pharmacist
3771	Casey Allen – Pharmacist in Charge (Owner)
3772	Laural Suydam – Pharmacy Technician
3773	Natalee Brown - Pharmacist

Prepared and Posted 03/08/2010 CF